

Quarterly Interventions Meeting

Minutes

Thursday 26 September 2024, 11:30am, Teams

Attendees – EMO (Chair), CMS, DH, EM, SS (Minute)

Apologies – HGS

Details	Action By	
<p>1. Minutes from previous meeting (VC 210167)</p> <p>Minute approved.</p> <p>2. Current Interventions update (VC 214598)</p> <ul style="list-style-type: none"> • Midlothian Council (LVL 2) reporting 97% on-time rate for Q1. To be monitored into Q2 for closure. • Scottish Government (LVL 3) performance steady at 96%. Assessment due October. • Scottish Government (LVL 3) assessment due October. • Comhairle nan Eilean Siar (LVL 2) SIC helping to recover following cyber-attack. New website due in October and SIC to assist with Publication Scheme rollout for this. • Herriot Watt University (LVL 1) reported 94% on-time rate for Q1. Statistics to be sent to IO to evaluate closure. • NHS Forth Valley (LVL 2) reported 44% in Q4, and 32% in Q4. Raise to LVL 3. Letter to be sent from SIC. • NHS Greater Glasgow and Clyde (LVL 1) reported 65% in Q4, and 38% in Q1. Raise to LVL 3. Received letter from CEO seeking guidance. DH to arrange an on-site visit. • SEPA (LVL 2) responding to 92% on time – closure proposed Q2/Q3 2024-25 with DH on-site visit to CEO. • Clackmannanshire Council (LVL 3) Audit reporting performance presented to committee. Representative IO from council to be invited to network group meetings. 	<p>RM</p> <p>RM</p> <p>DH</p> <p>DH</p>	

3. Quarterly Statistics Analysis Report (VC 209880)

EMO presented key points and recommendations from the report.

The following recommendations were agreed:

Interventions to open/escalate:

- **All current LVL 1 interventions** – all performance related level 1 interventions recommended to be escalated to minimum level 2 to expedite their resolution
- **Assessment** – Noticing a spike in vexatious cases reported in Q1, with large numbers coming from Fife Council, Glasgow City Council, and University of Glasgow
- **Big Picture** – Health and Social Care sector has a 25% Late+FTR rate for Q1. Police, Justice and Fire has 21% Late+FTR rate for Q1.

Public Authorities:

- **NHS Shetland** – 55% on-time rate for Q1. Open intervention at LVL 2, DH to visit.
- **Orkney Council** – 77% on-time rate for Q1. DH to visit.
- **Scottish Fire and Rescue Service** – 72% on-time rate for Q1. Raise LVL 2.
- **Police Service of Scotland** – 77% on-time rate for Q1. 47% on-time rate for reviews. To be contacted by telephone call to discuss performance. DH to visit.
- **City of Edinburgh Council** – Recommend information notice to be issued for numerous extensions and delays to supplying withheld information
- **Dundee Council** – 83% on-time rate for Q1. EM to contact by telephone to discuss performance.

4. Section 65 offences (VC192170)

Report discussed and noted.

5. Intervention activity resources

Seeking to return to normal levels by the end of reporting year, with a view to partial transfer to Enforcement due to resources required.

6. AOB

- Discussed possibility of emergency services network group

<ul style="list-style-type: none">• Proposed publishing of Intervention activity (including minutes and reports) on website for full transparency• Reporting to also consider “Good News” performance for large organisations		
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